



## ALL OF YOUR BOOKS. NONE OF THE HASSLE. ®

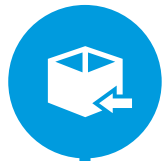
Slingshot is a course materials auto-fulfillment program offered at Geneva College. Think of it as a subscription box for all of your learning materials. Simply enroll in classes and all of your required course materials will be delivered to you before the first day of class.

### HOW IT WORKS



#### 1. ENROLL

When you enroll in classes, we automatically receive your order.



#### 2. RECEIVE

Your materials will be delivered to your campus residence, available for pickup in the campus store, or shipped to your preferred address.



#### 3. CHARGE

Your balance automatically posts to your student account.



#### 4. RETURN

When classes finish, you simply return any rental items to the campus store or via a pre-paid postage label.



[GENEVA.SLINGSHOTEDU.COM](http://GENEVA.SLINGSHOTEDU.COM)

**EVERY SINGLE STUDENT,  
EVERY SINGLE BOOK,  
BY THE FIRST DAY OF CLASS,  
AT AN AFFORDABLE PRICE.®**

## HOW TO ACCESS YOUR SLINGSHOT ACCOUNT

- 1 Visit [geneva.slingshotedu.com](https://geneva.slingshotedu.com)
- 2 Click the **Log In button** in the top right corner of the home screen.
- 3 Use your Geneva College credentials to log in. Do not use the **Forgot Password** function in Slingshot.

FROM YOUR SLINGSHOT ACCOUNT, YOU CAN:

- ▶ Manage your account and preferences
- ▶ See when your rentals are due, or purchase more time
- ▶ Access your digital course materials
- ▶ Look up price and condition information for your course materials

## FREQUENTLY ASKED QUESTIONS

### Am I signed up for Slingshot automatically?

Yes\*, all new Geneva College students are opted into Slingshot automatically when they start their program with a preference for rental books set as the default, as it is the most affordable. You will stay opted in for future terms unless you choose to opt out. Any student can opt in or out at any time or return any unneeded books.

\*Returning students are automatically **opted out** and must opt in to participate.

### How can I view and change my Slingshot status and preferences?

Once you've enrolled in classes, you can manage your Slingshot preferences by logging into your account at [geneva.slingshotedu.com](https://geneva.slingshotedu.com). From there, you can set your preference to rent, digital, or purchase (used or new).

### What if I'm not taking classes at Geneva campus?

By default, all Geneva students taking classes outside the Geneva College campus will have their course materials shipped to their address on file. If you'd like them to ship elsewhere, please update the shipping address at least one month prior to course start date. Alternatively, if you'd like to pick items up in the campus store and waive the shipping fee, you can change your shipping preference on the "My Account" page of the student portal.

### Will I always get my textbook type preference (i.e. rent, buy used, buy new)?

Most of the time, but not always. We start by trying to fill your requirements according to the preference you select. However, sometimes there may not be a used copy of a book available, and certain types of books cannot be rented– workbooks or textbooks with access codes, for example.

### What if I already own a book?

You can return any book during the first week of class with no penalty.

### What if I add or drop a class?

When a class is added, we will automatically be notified and will deliver your new materials. If you drop a class, return the materials to the campus store, or contact customer support for a return shipping authorization to avoid a non-return fee. Once we receive the item back, we will credit your student account. Please do this within a week of dropping the class, or you may be charged a restocking fee.

### What if I want to buy instead of rent?

You can choose "buy new" or "buy used" as your Slingshot preference. You can also choose "rent" and then opt to purchase specific books after you've decided which ones you want to keep. In this case, you are charged the rental price up front and the remainder of the price later on. And don't worry – you can write in or highlight a rental book like you own it.

### What if I don't want to use Slingshot?

Nobody is forced to be a Slingshot student. Simply opt out online anytime.

### How do I access my eBooks?

Once available, eBooks are accessible under the "My Course Materials" tab upon logging into your Slingshot account. You will receive an email that indicates when an eBook is available. It may come after a physical item has gone out.



## ANYTHING ELSE?

We want to make your course material experience the best it can possibly be. For more assistance, contact Customer Support, [Slingshotedu.com/CustomerSupport/](https://Slingshotedu.com/CustomerSupport/)